

Rules and Info for the stay of our four-legged friends



Those who own and live with a pet know how to take care of it in every way... from lovely cuddles to the responsibility they have towards others. From this perspective, going on holiday with our pet is not just an option, but an absolute awareness sign.

To reduce the chances of having inconvenient and to guarantee you, your furry friend and all the guests a comfortable stay in "**Residence I Delfini**" and "**Residence Stella Marina**"

We kindly ask you to follow the following guidelines:

1. Do not EVER leave your dog alone in the apartment. First of all, for a matter of responsibility, and second of all because it might start whining or barking, which could be annoying for the other guests.
2. By staying in our residences, you accept full responsibility towards the Residence or third parties, for any request for compensation, loss, costs and expenses (including legal ones) for personal injury or damage or acts of dirt that may be caused by your animals during the stay; and you agree to bear the reimbursement of such expenses upon simple request of the Residence management. For the above reasons, the Management of the Residence, at its sole discretion, reserves the right to remove those who, badly taking care of their pets, do not respect the normal civil rules of coexistence and what is here established.
3. For hygienic and sanitary reasons, your pet is not allowed to access the elevator, the upper floors, and the swimming pool/solarium. In the case of movement with your dog, you are required to comply with 3 basic rules in implementation of the O.M. Martini of 6 August 2013:

- when walking the animal in areas shared with other people or animals, you must always use the leash to a size not exceeding 1.5 meters;
- must carry a muzzle, rigid or soft, to be applied to the dog in case of risk for the safety of people or animals or at the request of the Residence staff; it is specified in this regard that even if it is not obligatory to apply the muzzle, "the owner of a dog is always the only one responsible for the welfare, control and management of the animal and responds, both civilly and criminally, of any damage or injury to people, animals or things caused by the animal itself".

4. The Residence manages an environment free of contagious diseases and implements all the procedures to maintain this condition. To protect this condition and in the full interest of the guests you are obliged to present, at check-in, a health certificate signed by a veterinary surgeon issued by no more than 2 months with the following indications:

- number of microchips and signaling of the dog;
- clinical examination and declaration of absence of infectious or infectious diseases, however contagious, stool examination and negative giardia test, regularity in vaccinations against distemper, infectious hepatitis, leptospirosis, viral gastroenteritis and rabies.

The Residence reserves to carry out possible checks with its own Veterinary Medical staff and possible health supplements, if missing, as an essential condition for the stay. The costs of health care will be at your expense. In any case it is mandatory for the first reception in the Residence, the attestation of regularity of the above vaccine prophylaxis.

5. Always clean and pick up the excrements of your furry friend! Whether it is in the apartment, common area or outside the Residence, it is not respectful to leave dirt behind. Bring with you at least 3 dirt bags.

6. If your animal is used to get on the sofa or the bed, it will likely do it in our accommodation too. To prevent any damage to the furniture or bed sheets provided in your apartment, please cover the bed and/or the sofa with a protection cloth. You will find a plaid blanket and you can use it to cover the surfaces and so prevent any saliva or hair from getting everywhere, if you prefer you can use your own cloth, blankets or sheets that you usually use at home to make you pet more comfortable. For your cats, you will find a small scratching carpet.

7. We kindly ask you to leave the feeders and the other utensils we provide clean and tidy, as you have found them; do not take them home with you like souvenirs, so you will not be charged for them in the deposit that you have given us.

Your apartment will be provided with the following equipment:

Dog:

- Two feeders
- Dog basket with a soft pillow
- Soft double face blanket, with plaid on one side and waterproof on the other

Cat:

- Two feeders
- Cat basket with a soft pillow
- Soft double face blanket, with plaid on one side and waterproof on the other
- Scratching carpet in sisal material

8. It is allowed to bring your furry friend with you at the beach resort "Chalet Alta Marea" under your beach umbrella, but it is forbidden to let the pet inside the beach resort, or in the water, or the water edge (port authority decree). You must make sure that the pet does not bother the guests of the other umbrellas.